



# 777 UK Online Casino Email Support Test

How fast and reliable is email support from [777 UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [777 UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [777 UK Online Casino](#) respond to our emails?
2. How fast did [777 UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [777 UK Online Casino](#). Once we have these averages for [777 UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [777 UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

## 777 UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	19 minutes
Email Response Stars:	2
Email Response Time Stars:	3
Email Support Stars:	5
Email Support Rank:	20

### Average time to get a response from 777 Casino:

19 minutes

### Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-13-2023 00:09:44

777 UK Online Casino Response: In order for you to sign up in our platform and enjoy 888experience you just need to follow this simple steps. Go to: 1. <https://www.777.com/> 2. click "SIGN UP" on the top right corner of the page. Once you are done filling up the details needed, You should not have any problem on playing on our platform.



Thank you for your Inquiry, Once all is done, Please enjoy playing 888/777 online Casino Experience with us.

Time Received: 03-13-2023 00:45:03

Response Time: 35 minutes

### Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-27-2023 06:27:32

777 UK Online Casino Response: Thank you for contacting 777 . Unfortunately, I was unable to locate an account with the information you have provided. For security reasons, we ask that you contact us again from the email address currently registered at 777 . Also, to assist us in locating the account; please provide the following details: 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username.

Time Received: 03-27-2023 06:57:47

Response Time: 30 minutes

### Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-21-2023 08:25:27

777 UK Online Casino Response: Thank you for contacting 777 . Unfortunately, I was unable to locate an account with the information you have provided. For security reasons, we ask that you contact us again from the email address currently registered at 777 . Also, to assist us in locating the account; please provide the following details: 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username. Upon receiving the above details, we will proceed to deal with your query accordingly.

Time Received: 03-21-2023 08:29:00

Response Time: 4 minutes

### Email Test #4

Question: Do you have live chat support and if so, what is its hours?



Time Sent: 03-29-2023 10:30:00

777 UK Online Casino Response: Yes! 777 do have a live chat and they are open from 8:00 PM to 5:00 PM If you require further assistance with this or any other matter, please feel free to contact us.

Time Received: 03-29-2023 10:43:00

Response Time: 13 minutes

**Email Test #5**

Question: What is the customer support phone number and when is it available?

Time Sent: 03-25-2023 06:12:32

777 UK Online Casino Response: Thank you for contacting 777 . Unfortunately, I was unable to locate an account with the information you have provided. For security reasons, we ask that you contact us again from the email address currently registered at 777 . Also, to assist us in locating the account; please provide the following details: 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username.

Time Received: 03-25-2023 06:26:34

Response Time: 14 minutes

