

888 Casino UK Online Casino Email Support Test

How fast and reliable is email support from [888 Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [888 Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [888 Casino UK Online Casino](#) respond to our emails?
2. How fast did [888 Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [888 Casino UK Online Casino](#). Once we have these averages for [888 Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [888 Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

888 Casino UK Online Casino Email Support Test Results

Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	21 minutes
Email Response Stars:	1.5
Email Response Time Stars:	3
Email Support Stars:	4.5
Email Support Rank:	19

Average time to get a response from 888 Casino Casino:

21 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-19-2023 05:11:59
888 Casino UK Online Casino Response:	Thank you for contacting 888casino. You can register here at https://www.888.com/
Time Received:	03-19-2023 05:35:56
Response Time:	24 minutes

Email Test #2

Unfortunately, 888 Casino UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-27-2023 08:27:32

888 Casino UK Online Casino Response: Thank you for contacting 888casino . Unfortunately, I was unable to locate an account with the information you have provided. For security reasons, we ask that you contact us again from the email address currently registered at 888casino . Also, to assist us in locating the account; please provide the following details: 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username. To read more about our withdrawal time frames please visit <https://www.888casino.com/banking/withdrawal/time-frames/>

Time Received: 03-27-2023 09:03:30

Response Time: 36 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-28-2023 10:32:30

888 Casino UK Online Casino Response: We do offer live chat support for our members. Under your account you choose "Help Center" and it will take you to the chat.

Time Received: 03-28-2023 10:41:08

Response Time: 9 minutes

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-24-2023 06:15:47

888 Casino UK Online
Casino Response:

Unfortunately, I was unable to locate an account with the information you have provided. For security reasons, we ask that you contact us again from the email address currently registered at 888casino . Also, to assist us in locating the account; please provide the following details: 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username. Upon receiving the above details, we will proceed to deal with your query accordingly.

Time Received: 03-24-2023 06:29:16

Response Time: 13 minutes

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