



All British Casino UK Online Casino Email Support Test

How fast and reliable is email support from All British Casino UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested <u>All British Casino UK Online Casino</u>'s email support by sending different questions on various times of the day across weeks to determine:

- 1. How frequently did All British Casino UK Online Casino respond to our emails?
- 2. How fast did All British Casino UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for <u>All British Casino UK Online Casino</u>. Once we have these averages for <u>All British Casino UK Online Casino</u>, we compare those with other UK online casinos to determine how good or bad <u>All British Casino UK Online Casino</u>'s email support is in the United Kingdom.

WEDISH INITIATIVE

These tests were conducted by Great.com.

All British Casino UK Online Casino Email Support Test Results

Total Responses: 4

Average Email Response Rate: 80%

Average Email Response Time: 277 minutes

Email Response Stars: 1.5

Email Response Time Stars: 2.5

Email Support Stars: 4

Email Support Rank: 59

Average time to get a response from All British Casino Casino:

277 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-20-2023 05:24:15

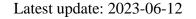
All British Casino UK

Online Casino Response: You click on register and fill in your details on the

registration page.

Time Received: 03-20-2023 06:56:02

Response Time: 92 minutes





Email Test #2

Unfortunately, All British Casino UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-28-2023 08:33:42

All British Casino UK

Online Casino Response: Unfortunately I am unable to access your account

using your e-mail address or name provided. Please confirm your e-mail address used on your casino account so that we can help you with your enquiry?

Time Received: 03-28-2023 14:35:31

Response Time: 362 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its

hours?

Time Sent: 03-27-2023 10:32:33

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Online Casino Response: Yes, we have a live chat and it is available 24/7 so

feel free to reach out to us! We look forward to

hearing from you soon :)

Time Received: 03-27-2023 14:30:35

Response Time: 238 minutes

Email Test #5

Question: What is the customer support phone number and

when is it available?

Time Sent: 03-26-2023 05:54:28

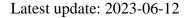
All British Casino UK

Online Casino Response: Thank you for contacting our customer support, the

phone number of our customer support is: **+44 2080890395** Our customer support is available

24/7 365 days per year.

Time Received:





03-26-2023 12:49:08

Response Time: 415 minutes

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