

All British Casino UK Online Casino Email Support Test

How fast and reliable is email support from [All British Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [All British Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [All British Casino UK Online Casino](#) respond to our emails?
2. How fast did [All British Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [All British Casino UK Online Casino](#). Once we have these averages for [All British Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [All British Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

All British Casino UK Online Casino Email Support Test Results

Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	277 minutes
Email Response Stars:	1.5
Email Response Time Stars:	2.5
Email Support Stars:	4
Email Support Rank:	59

Average time to get a response from All British Casino Casino:

277 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-20-2023 05:24:15

All British Casino UK

Online Casino Response: You click on register and fill in your details on the registration page.

Time Received: 03-20-2023 06:56:02

Response Time: 92 minutes

Email Test #2

Unfortunately, All British Casino UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-28-2023 08:33:42

All British Casino UK

Online Casino Response: Unfortunately I am unable to access your account using your e-mail address or name provided. Please confirm your e-mail address used on your casino account so that we can help you with your enquiry?

Time Received: 03-28-2023 14:35:31

Response Time: 362 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-27-2023 10:32:33

All British Casino UK

Online Casino Response: Yes, we have a live chat and it is available 24/7 so feel free to reach out to us! We look forward to hearing from you soon :)

Time Received: 03-27-2023 14:30:35

Response Time: 238 minutes

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-26-2023 05:54:28

All British Casino UK

Online Casino Response: Thank you for contacting our customer support, the phone number of our customer support is: **+44 2080890395** Our customer support is available **24/7 365 days per year**.

Time Received:

03-26-2023 12:49:08

Response Time:

415 minutes

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