

# BZeebet UK Online Casino Email Support Test

How fast and reliable is email support from [BZeebet UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [BZeebet UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [BZeebet UK Online Casino](#) respond to our emails?
2. How fast did [BZeebet UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [BZeebet UK Online Casino](#). Once we have these averages for [BZeebet UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [BZeebet UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

## BZeebet UK Online Casino Email Support Test Results

Total Responses:	1
Average Email Response Rate:	20%
Average Email Response Time:	11 minutes
Email Response Stars:	1
Email Response Time Stars:	3
Email Support Stars:	4
Email Support Rank:	11

### Average time to get a response from BZeebet Casino:

11 minutes

### Email Test #1

Unfortunately, BZeebet UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

### Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-31-2023 14:08:00

BZeebet UK Online  
Casino Response:

Thank you for contacting bzeebet.com On your First Deposit: Get a 100% up to £ 350 deposit match bonus + 5 batches of 20 Spins on Starburst, Book of Dead, Fire Joker, Gonzo's Quest, Big Bass Bonanza with the minimal deposit of 20. Please make sure that you opt in for your welcome bonus, otherwise we will have to credit the bonuses automatically (you can apply for it within 7 days after your first deposit) and in such case the free spins may be credited differently from the terms of promotion.

Time Received: 03-31-2023 14:19:00

Response Time: 11 minutes

### Email Test #3

Unfortunately, BZeebet UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

### Email Test #4

Unfortunately, BZeebet UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

### Email Test #5

Unfortunately, BZeebet UK Online Casino did not respond to our first question. We will update when we have a chance to retest.