



Casushi UK Online Casino Email Support Test

How fast and reliable is email support from Casushi UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested Casushi UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

- 1. How frequently did Casushi UK Online Casino respond to our emails?
- 2. How fast did Casushi UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for Casushi UK Online Casino. Once we have these averages for Casushi UK Online Casino, we compare those with other UK online casinos to determine how good or bad Casushi UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

Casushi UK Online Casino Email Support Test Results

Total Responses: 4

Average Email Response Rate: 80%

Average Email Response Time: 6 minutes

Email Response Stars:

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Email Response Time Stars:

4.5 **Email Support Stars:**

12 **Email Support Rank:**

Average time to get a response from Casushi Casino:

6 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-25-2023 05:48:19

Casushi UK Online Casino Response:

In order for us to help you with your query as quickly as possible, please can you confirm the following security details: - Date of birth - Postcode As soon as your security details are checked, an agent will be in touch as soon as possible. Our opening hours are 9am - 10pm (Monday to Friday) and 11am -



Latest update: 2023-06-12

10pm (Saturday, Sunday & Bank Holidays).

Time Received: 03-25-2023 05:50:41

Response Time: 2 minutes

Email Test #2

Unfortunately, Casushi UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-21-2023 08:25:29

Casushi UK Online Casino Response:

Hi, Thank you for your query. In order for us to help you with your query as quickly as possible, please can you confirm the following security details: - Date of birth - Postcode As soon as your security details are checked, an agent will be in touch as soon as possible. Our opening hours are 9am - 10pm (Monday to Friday) and 11am - 10pm (Saturday, Sunday & Bank Holidays).

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03-21-2023 08:36:16 Time Received:

11 minutes Response Time:

Email Test #4

Question: Do you have live chat support and if so, what is its

hours?

Time Sent: 03-22-2023 10:42:04

Casushi UK Online

Thank you for contacting Casushi. Live Chat hours Casino Response: is between 9am - 10pm Monday to Friday and 11am

- 10pm Weekends.

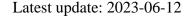
Time Received: 03-22-2023 10:49:00

Response Time: 7 minutes

Email Test #5

Question: What is the customer support phone number and

when is it available?





Time Sent: 03-25-2023 06:12:36

Casushi UK Online In order for us to help you with your query as quickly Casino Response:

as possible, please can you confirm the following security details: - Date of birth - Postcode As soon as your security details are checked, an agent will be in touch as soon as possible. Our opening hours are 9am - 10pm (Monday to Friday) and 11am - 10pm (Saturday, Sunday & Bank Holidays).

03-25-2023 06:15:23 Time Received:

3 minutes Response Time:

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