



# Crystal Slots UK Online Casino Email Support Test

How fast and reliable is email support from Crystal Slots UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested Crystal Slots UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

- 1. How frequently did Crystal Slots UK Online Casino respond to our emails?
- 2. How fast did Crystal Slots UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for Crystal Slots UK Online Casino. Once we have these averages for Crystal Slots UK Online Casino, we compare those with other UK online casinos to determine how good or bad Crystal Slots UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

## **Crystal Slots UK Online Casino Email Support Test Results**

**Total Responses:** 

Average Email Response Rate: 20%

Average Email Response Time: 326 minutes

**Email Response Stars:** 

SWEDISH INITIATIVE **Email Response Time Stars:** 

3 **Email Support Stars:** 

62 **Email Support Rank:** 

### Average time to get a response from Crystal Slots Casino:

326 minutes

#### **Email Test #1**

Question: How do I sign-up with your online casino?

Time Sent: 03-13-2023 00:09:52

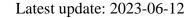
Crystal Slots UK Online

Should you wish to register an account on site, and you are: 1. Above the age of 18 2. Reside in the UK Cásino Response:

Feel free to head over to

https://www.crystalslots.com/ and follow the on screen instructions prompted to you when you click

on the green 'Join now' button.





Time Received: 03-13-2023 05:36:04

Response Time: 326 minutes

#### **Email Test #2**

Unfortunately, Crystal Slots UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

#### **Email Test #3**

Unfortunately, Crystal Slots UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

#### **Email Test #4**

Unfortunately, Crystal Slots UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

#### **Email Test #5**

A SWEDISH INITIATIVE

Unfortunately, Crystal Slots UK Online Casino did not respond to our first question. We will update when we have a chance to retest.