

Latest update: 2023-06-12

# Fitzdares UK Online Casino Email Support Test

How fast and reliable is email support from <u>Fitzdares UK Online Casino</u>?

That's what we hoped to answer in our UK online casino email support test.

We tested <u>Fitzdares UK Online Casino</u>'s email support by sending different questions on various times of the day across weeks to determine:

- 1. How frequently did <u>Fitzdares UK Online Casino</u> respond to our emails?
- 2. How fast did Fitzdares UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for <u>Fitzdares UK Online Casino</u>. Once we have these averages for <u>Fitzdares UK Online Casino</u>, we compare those with other UK online casinos to determine how good or bad <u>Fitzdares UK Online Casino</u>'s email support is in the United Kingdom.

These tests were conducted by Great.com.

# Fitzdares UK Online Casino Email Support Test Results

Total Responses:

Average Email Response Rate:

Average Email Response Time:

Email Response Stars:

Email Response Time Stars:

Email Support Stars:

Email Support Rank:

1

20%

40 minutes

4

5 W E D I S H I N I T I V E

3

Email Support Stars:

4

# Average time to get a response from Fitzdares Casino:

40 minutes

## **Email Test #1**

Unfortunately, Fitzdares UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

#### **Email Test #2**

Question: What's your first deposit bonus and what are the

requirements?



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Time Sent: 03-22-2023 06:25:18

Fitzdares UK Online Currently there is no First Deposit or Welcome Bonus at Fitzdares UK. We have a range of sports

offer here though: https://www.fitzdares.com/offers

Time Received: 03-22-2023 07:05:19

Response Time: 40 minutes

### **Email Test #3**

Unfortunately, Fitzdares UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

#### **Email Test #4**

Unfortunately, Fitzdares UK Online Casino did not respond to our first question. We will update when we have a chance to retest.



Unfortunately, Fitzdares UK Online Casino did not respond to our first question. We will update when we have a chance to retest.