

Fun Casino UK Online Casino Email Support Test

How fast and reliable is email support from [Fun Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Fun Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Fun Casino UK Online Casino](#) respond to our emails?
2. How fast did [Fun Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Fun Casino UK Online Casino](#). Once we have these averages for [Fun Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Fun Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Fun Casino UK Online Casino Email Support Test Results

Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	276 minutes
Email Response Stars:	1.5
Email Response Time Stars:	2.5
Email Support Stars:	4
Email Support Rank:	58

Average time to get a response from Fun Casino Casino:

276 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-21-2023 05:08:17
Fun Casino UK Online Casino Response:	You can sign up to our website by following this link: [Register here to start your journey full of fun and excitement Fun Casino](https://www.funcasino.com/en/register)
Time Received:	03-21-2023 16:39:47

Response Time: 691 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-19-2023 06:42:59

Fun Casino UK Online Casino Response: At Fun Casino, we offer 100% welcome bonus up to £123 on your first deposit subject to our bonus terms and conditions. I have attached the bonus terms and conditions and please come back if you have any other questions.

Time Received: 03-19-2023 10:28:05

Response Time: 225 minutes

Email Test #3

Unfortunately, Fun Casino UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

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Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-25-2023 10:50:51

Fun Casino UK Online Casino Response: Yes, we have a live chat and it is available 24/7 so feel free to reach out to us! We look forward to hearing from you soon :)

Time Received: 03-25-2023 11:55:30

Response Time: 65 minutes

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-22-2023 05:57:22

Fun Casino UK Online Casino Response: Thank you for contacting us. Our support is available 24/7 via chat, email, and phone, so you can contact us at any time.

Time Received: 03-22-2023 07:58:49
Response Time: 121 minutes

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