

Jackpot Mobile Casino UK Online Casino Email Support Test

How fast and reliable is email support from [Jackpot Mobile Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Jackpot Mobile Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Jackpot Mobile Casino UK Online Casino](#) respond to our emails?
2. How fast did [Jackpot Mobile Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Jackpot Mobile Casino UK Online Casino](#). Once we have these averages for [Jackpot Mobile Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Jackpot Mobile Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Jackpot Mobile Casino UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	6 minutes
Email Response Stars:	2
Email Response Time Stars:	3
Email Support Stars:	5
Email Support Rank:	13

Average time to get a response from Jackpot Mobile Casino Casino:

6 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-19-2023 05:12:03

Jackpot Mobile Casino
UK Online Casino
Response:

You can register an account with Jackpot Mobile casino here.
<https://casino.jackpotmobilecasino.co.uk/register?code=&product=casino>

Time Received: 03-19-2023 05:15:31

Response Time: 3 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-21-2023 06:25:29

Jackpot Mobile Casino
UK Online Casino
Response:

We'll be happy to help, to protect your identity and account please can you provide us with the following info so that we can discuss your account securely? 1. Full Name: 2. Date Of Birth: 3. First Line of your Address including Postcode: 4. Mobile number registered to the account:

Time Received: 03-21-2023 06:32:21

Response Time: 7 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-15-2023 08:33:05

Jackpot Mobile Casino
UK Online Casino
Response:

We'll be happy to help, to protect your identity and account please can you provide us with the following info so that we can discuss your account securely? 1. Full Name: 2. Date Of Birth: 3. Postcode: 4. Mobile number registered to the account:

Time Received: 03-15-2023 08:39:51

Response Time: 7 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-22-2023 10:42:07

Jackpot Mobile Casino
UK Online Casino
Response:

We'll be happy to help, to protect your identity and account please can you provide us with the following info so that we can discuss your account securely? 1. Full Name: 2. Date Of Birth: 3. First Line of your Address including Postcode: 4. Mobile number registered to the account:"

Time Received: 03-22-2023 10:44:53

Response Time: 3 minutes

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-27-2023 05:56:37

Jackpot Mobile Casino
UK Online Casino
Response:

We?ll be happy to help, to protect your identity and account please can you provide us with the following info so that we can discuss your account securely? 1. Full Name: 2.Date Of Birth: 3. Postcode: 4. Mobile number registered to the account:

Time Received: 03-27-2023 06:08:19

Response Time: 12 minutes

Great.com

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