



## Jackpot Mobile Casino UK Online Casino Email Support Test

How fast and reliable is email support from <u>Jackpot Mobile Casino UK Online Casino</u>?

That's what we hoped to answer in our UK online casino email support test.

We tested <u>Jackpot Mobile Casino UK Online Casino</u>'s email support by sending different questions on various times of the day across weeks to determine:

- 1. How frequently did Jackpot Mobile Casino UK Online Casino respond to our emails?
- 2. How fast did Jackpot Mobile Casino UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for <u>Jackpot Mobile Casino UK Online Casino</u>. Once we have these averages for <u>Jackpot Mobile Casino UK Online Casino</u>, we compare those with other UK online casinos to determine how good or bad <u>Jackpot Mobile Casino UK Online Casino</u>'s email support is in the United Kingdom.

These tests were conducted by Great.com.

## **Jackpot Mobile Casino UK Online Casino Email Support Test Results**

SWEDISH INITIATIVE

Total Responses: 5

Average Email Response Rate: 100%

Average Email Response Time: 6 minutes

Email Response Stars: 2

Email Response Time Stars: 3

Email Support Stars: 5

Email Support Rank: 13

## Average time to get a response from Jackpot Mobile Casino Casino:

6 minutes

## **Email Test #1**

Question: How do I sign-up with your online casino?

Time Sent: 03-19-2023 05:12:03

Jackpot Mobile Casino

UK Online Casino You can register an account with Jackpot Mobile

Response: casino here.

https://casino.jackpotmobilecasino.co.uk/register?tc

ode=&product=casino

Time Received: 03-19-2023 05:15:31



Latest update: 2023-06-12

Response Time: 3 minutes

**Email Test #2** 

Question: What's your first deposit bonus and what are the

requirements?

Time Sent: 03-21-2023 06:25:29

Jackpot Mobile Casino

UK Online Casino

Response:

We?ll be happy to help, to protect your identity and

account please can you provide us with the following info so that we can discuss your account

securely? 1. Full Name: 2. Date Of Birth: 3. First Line of your Address including Postcode: 4. Mobile

number registered to the account:

Time Received: 03-21-2023 06:32:21

Response Time: 7 minutes

**Email Test #3** 

Question: How long do withdrawals take?

Time Sent: 03-15-2023 08:33:05

Jackpot Mobile Casino

UK Online Casino

Response:

We?ll be happy to help, to protect your identity and

account please can you provide us with the following info so that we can discuss your account securely? 1. Full Name: 2.Date Of Birth: 3. Postcode: 4. Mobile number registered to the

account:

Time Received: 03-15-2023 08:39:51

Response Time: 7 minutes

**Email Test #4** 

Question: Do you have live chat support and if so, what is its

hours?

03-22-2023 10:42:07 Time Sent:

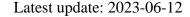
Jackpot Mobile Casino

UK Online Casino

We?ll be happy to help, to protect your identity and Response:

account please can you provide us with the following info so that we can discuss your account securely? 1. Full Name: 2. Date Of Birth: 3. First Line of your Address including Postcode: 4. Mobile

number registered to the account:"





Time Received: 03-22-2023 10:44:53

Response Time: 3 minutes

**Email Test #5** 

Question: What is the customer support phone number and

when is it available?

Time Sent: 03-27-2023 05:56:37

Jackpot Mobile Casino

UK Online Casino

Response:

We?ll be happy to help, to protect your identity and account please can you provide us with the following info so that we can discuss your account securely? 1. Full Name: 2.Date Of Birth: 3. Postcode: 4. Mobile number registered to the

account:

Time Received: 03-27-2023 06:08:19

Response Time: 12 minutes

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