

Luckster UK Online Casino Email Support Test

How fast and reliable is email support from [Luckster UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Luckster UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Luckster UK Online Casino](#) respond to our emails?
2. How fast did [Luckster UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Luckster UK Online Casino](#). Once we have these averages for [Luckster UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Luckster UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Luckster UK Online Casino Email Support Test Results

Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	138 minutes
Email Response Stars:	1.5
Email Response Time Stars:	2.5
Email Support Stars:	4
Email Support Rank:	47

Average time to get a response from Luckster Casino:

138 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-25-2023 05:48:25
Luckster UK Online Casino Response:	You should be able to register an account on the official site, clicking on the Join button and filling in all required details.
Time Received:	03-25-2023 10:48:21
Response Time:	300 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-15-2023 06:30:37

Luckster UK Online Casino Response: Can you please clarify what offer exactly are you referring to? Sports or casino welcome offer? Should you have any further questions, please do not hesitate to contact us on Live Chat or through the 'Contact us' page.

Time Received: 03-15-2023 07:42:04

Response Time: 71 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-26-2023 21:08:49

Luckster UK Online Casino Response: Thank you for contacting Luckster. Kindly be informed that the processing time for your withdrawal & documentation requests might take up to 48 hours to process. Payment method Estimated Time - Credit/Debit Card = Instant up to 6 days - Wire Transfer = 2 - 6 days - Neteller/Skrill/PayPal/MuchBetter = Instant - up to 2 days - Trustly/Trustly Pay N Play Instant - up to 4 days - Rapid Transfer/ecoPayz/AstroPay - Card = Instant - up to 4 days

Time Received: 03-27-2023 00:04:55

Response Time: 176 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-24-2023 10:37:26

Luckster UK Online Casino Response: Thank you for contacting Luckster We are available 7 days a week, all day from 08:00am CET to 00:00am CET.

Time Received: 03-24-2023 10:41:19

Response Time: 4 minutes

Email Test #5

Unfortunately, Luckster UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

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