

# Lucky Pants UK Online Casino Email Support Test

How fast and reliable is email support from [Lucky Pants UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Lucky Pants UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Lucky Pants UK Online Casino](#) respond to our emails?
2. How fast did [Lucky Pants UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Lucky Pants UK Online Casino](#). Once we have these averages for [Lucky Pants UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Lucky Pants UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

## Lucky Pants UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	2 minutes
Email Response Stars:	2
Email Response Time Stars:	3
Email Support Stars:	5
Email Support Rank:	5

### Average time to get a response from Lucky Pants Casino:

2 minutes

### Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-15-2023 05:13:37

Lucky Pants UK Online Casino Response: We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get

support from us. You can submit your query or chat with one of our friendly advisers online.

Time Received: 03-15-2023 05:15:34

Response Time: 2 minutes

### Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-25-2023 06:34:57

Lucky Pants UK Online Casino Response: We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.

Time Received: 03-25-2023 06:36:25

Response Time: 1 minutes

### Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-17-2023 08:26:14

Lucky Pants UK Online Casino Response: We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.

Time Received: 03-17-2023 08:27:46

Response Time: 2 minutes

### Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-20-2023 10:47:21

Lucky Pants UK Online  
Casino Response:

We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.

Time Received: 03-20-2023 10:49:23

Response Time: 2 minutes

### Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-23-2023 06:03:42

Lucky Pants UK Online  
Casino Response:

We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.

Time Received: 03-23-2023 06:04:24

Response Time: 1 minutes

GreenPants.com

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