



No Bonus Casino UK Online Casino Email Support Test

How fast and reliable is email support from No Bonus Casino UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested No Bonus Casino UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

- 1. How frequently did No Bonus Casino UK Online Casino respond to our emails?
- 2. How fast did No Bonus Casino UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for No Bonus Casino UK Online Casino. Once we have these averages for No Bonus Casino UK Online Casino, we compare those with other UK online casinos to determine how good or bad No Bonus Casino UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

No Bonus Casino UK Online Casino Email Support Test Results

5 **Total Responses:**

Average Email Response Rate: 100%

Average Email Response Time: 312 minutes

Email Response Stars:

SWEDISH INITIATIVE **Email Response Time Stars:**

Email Support Stars: 4

Email Support Rank: 61

Average time to get a response from No Bonus Casino Casino:

312 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-17-2023 05:40:21

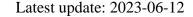
No Bonus Casino UK

Online Casino Response: Thank you for contacting our customer support, in order to register an account kindly click on the

button "register" in the upper right-hand corner and

enter the required details.

Time Received: 03-17-2023 18:58:57





Response Time: 799 minutes

Email Test #2

Question: What's your first deposit bonus and what are the

requirements?

Time Sent: 03-23-2023 06:22:35

No Bonus Casino UK

Online Casino Response: The name No Bonus Casino is to insinuate that we

offer no bonuses or free spins whatsoever,

however, other casinos under our brand do offer

such bonuses.

Time Received: 03-23-2023 07:04:55

Response Time: 42 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-22-2023 08:50:54

No Bonus Casino UK

Online Casino Response: We do have automatic withdrawals, however, our

general timeframe is up to 24 hours.

WEDISH INITIATIVE

Time Received: 03-22-2023 14:47:57

Response Time: 357 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its

hours?

Time Sent: 03-27-2023 10:32:48

No Bonus Casino UK

Online Casino Response: Yes, we have a live chat and it is available 24/7 so

feel free to reach out to us! We look forward to

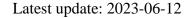
hearing from you soon :)

Time Received: 03-27-2023 14:32:25

Response Time: 240 minutes

Email Test #5

Question:





What is the customer support phone number and when is it available?

Time Sent: 03-22-2023 05:57:40

No Bonus Casino UK

Online Casino Response: Our support is available 24/7 via chat, email, and

phone, so you can contact us at any time.

Time Received: 03-22-2023 07:58:50

Response Time: 121 minutes

Great.com

A SWEDISH INITIATIVE