

No Bonus Casino UK Online Casino Email Support Test

How fast and reliable is email support from [No Bonus Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [No Bonus Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [No Bonus Casino UK Online Casino](#) respond to our emails?
2. How fast did [No Bonus Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [No Bonus Casino UK Online Casino](#). Once we have these averages for [No Bonus Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [No Bonus Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

No Bonus Casino UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	312 minutes
Email Response Stars:	2
Email Response Time Stars:	2
Email Support Stars:	4
Email Support Rank:	61

Average time to get a response from No Bonus Casino Casino:

312 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-17-2023 05:40:21

No Bonus Casino UK

Online Casino Response: Thank you for contacting our customer support, in order to register an account kindly click on the button "register" in the upper right-hand corner and enter the required details.

Time Received: 03-17-2023 18:58:57

Response Time: 799 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-23-2023 06:22:35

No Bonus Casino UK

Online Casino Response: The name No Bonus Casino is to insinuate that we offer no bonuses or free spins whatsoever, however, other casinos under our brand do offer such bonuses.

Time Received: 03-23-2023 07:04:55

Response Time: 42 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-22-2023 08:50:54

No Bonus Casino UK

Online Casino Response: We do have automatic withdrawals, however, our general timeframe is up to 24 hours.

Time Received: 03-22-2023 14:47:57

Response Time: 357 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-27-2023 10:32:48

No Bonus Casino UK

Online Casino Response: Yes, we have a live chat and it is available 24/7 so feel free to reach out to us! We look forward to hearing from you soon :)

Time Received: 03-27-2023 14:32:25

Response Time: 240 minutes

Email Test #5

Question:

What is the customer support phone number and when is it available?

Time Sent: 03-22-2023 05:57:40

No Bonus Casino UK

Online Casino Response: Our support is available 24/7 via chat, email, and phone, so you can contact us at any time.

Time Received: 03-22-2023 07:58:50

Response Time: 121 minutes

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