

Peachy Games UK Online Casino Email Support Test

How fast and reliable is email support from [Peachy Games UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Peachy Games UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Peachy Games UK Online Casino](#) respond to our emails?
2. How fast did [Peachy Games UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Peachy Games UK Online Casino](#). Once we have these averages for [Peachy Games UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Peachy Games UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Peachy Games UK Online Casino Email Support Test Results

Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	5 minutes
Email Response Stars:	1.5
Email Response Time Stars:	3
Email Support Stars:	4.5
Email Support Rank:	10

Average time to get a response from Peachy Games Casino:

5 minutes

Email Test #1

Unfortunately, Peachy Games UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-27-2023 06:27:43

Peachy Games UK

Online Casino Response: In order for us to help you with your query as quickly as possible, please can you confirm the following security details: - Date of birth - Postcode As soon as your security details are checked, an agent will be in touch as soon as possible. Our opening hours are 9am - 10pm (Monday to Friday) and 11am - 10pm (Saturday, Sunday & Bank Holidays).

Time Received: 03-27-2023 06:30:52

Response Time: 3 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-16-2023 08:27:56

Peachy Games UK

Online Casino Response: In order for us to help you with your query as quickly as possible, please can you confirm the following security details: - Date of birth - Postcode As soon as your security details are checked, an agent will be in touch as soon as possible. Our opening hours are 9am - 10pm (Monday to Friday) and 11am - 10pm (Saturday, Sunday & Bank Holidays). Thanks again for playing at Peachy Games. If you have any further questions or queries, please don't hesitate to contact us. We'll be delighted to help.

Time Received: 03-16-2023 08:31:05

Response Time: 3 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-24-2023 10:37:35

Peachy Games UK

Online Casino Response: In order for us to help you with your query as quickly as possible, please can you confirm the following security details: - Date of birth - Postcode As soon as your security details are checked, an agent will be in touch as soon as possible. Our opening hours are 9am - 10pm (Monday to Friday) and 11am - 10pm (Saturday, Sunday & Bank Holidays).

Time Received: 03-24-2023 10:48:23

Response Time: 11 minutes

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-26-2023 18:37:59

Peachy Games UK

Online Casino Response: In order for us to help you with your query as quickly as possible, please can you confirm the following security details: - Date of birth - Postcode As soon as your security details are checked, an agent will be in touch as soon as possible. Our opening hours are 9am - 10pm (Monday to Friday) and 11am - 10pm (Saturday, Sunday & Bank Holidays).

Time Received: 03-26-2023 18:42:37

Response Time: 5 minutes

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