



# Pixiebet UK Online Casino Email Support Test

How fast and reliable is email support from [Pixiebet UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Pixiebet UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Pixiebet UK Online Casino](#) respond to our emails?
2. How fast did [Pixiebet UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Pixiebet UK Online Casino](#). Once we have these averages for [Pixiebet UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Pixiebet UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

## Pixiebet UK Online Casino Email Support Test Results

Total Responses:	2
Average Email Response Rate:	40%
Average Email Response Time:	36 minutes
Email Response Stars:	1
Email Response Time Stars:	3
Email Support Stars:	4
Email Support Rank:	23

### Average time to get a response from Pixiebet Casino:

36 minutes

### Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-21-2023 05:08:17

Pixiebet UK Online Casino Response: If you want to sign-up to Pixiebet.co.uk, you would just need to click on "Sign Up" button and enter your details right there. Once you finish entering, press on the following button to complete your registration.

Time Received: 03-21-2023 05:37:27



Latest update: 2023-06-12

Response Time: 29 minutes

### Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-19-2023 06:43:09

Pixiebet UK Online Casino Response: For now, we have 2 available welcome bonuses , casino/sport book , please check the links below, and get acquainted with the terms and conditions of each bonus .  
<https://www.pixiebet.co.uk/promotions/casino-promos>  
<https://www.pixiebet.co.uk/promotions/sports-promos>

Time Received: 03-19-2023 07:25:45

Response Time: 43 minutes

### Email Test #3

Unfortunately, Pixiebet UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

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### Email Test #4

Unfortunately, Pixiebet UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

### Email Test #5

Unfortunately, Pixiebet UK Online Casino did not respond to our first question. We will update when we have a chance to retest.