

Platin Casino UK Online Casino Email Support Test

How fast and reliable is email support from [Platin Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Platin Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Platin Casino UK Online Casino](#) respond to our emails?
2. How fast did [Platin Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Platin Casino UK Online Casino](#). Once we have these averages for [Platin Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Platin Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Platin Casino UK Online Casino Email Support Test Results

Total Responses:	2
Average Email Response Rate:	40%
Average Email Response Time:	3778 minutes
Email Response Stars:	1
Email Response Time Stars:	0.5
Email Support Stars:	1.5
Email Support Rank:	87

Average time to get a response from Platin Casino Casino:

3778 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-25-2023 05:48:30
Platin Casino UK Online Casino Response:	Hi In order to sign-up on Platin Casino, you need to enter our website Online Casino UK Play Casino Games at Platincasino , click the top right button 'Sign up' and follow the steps from there.
Time Received:	03-26-2023 12:48:42

Response Time: 1860 minutes

Email Test #2

Unfortunately, Platin Casino UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #3

Unfortunately, Platin Casino UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #4

Unfortunately, Platin Casino UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-22-2023 05:57:43

Platin Casino UK Online Casino Response: Unfortunately, we do not have a contact number. Please, tell us how can we assist you and we will certainly endeavor to do so, here, on email or live chat. Our live chat is open from 13:00 PM to 21:00 PM.

Time Received: 03-26-2023 04:52:52

Response Time: 5695 minutes