



PlayOJO UK Online Casino Email Support Test

How fast and reliable is email support from [PlayOJO UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [PlayOJO UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [PlayOJO UK Online Casino](#) respond to our emails?
2. How fast did [PlayOJO UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [PlayOJO UK Online Casino](#). Once we have these averages for [PlayOJO UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [PlayOJO UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

PlayOJO UK Online Casino Email Support Test Results

Total Responses:	2
Average Email Response Rate:	40%
Average Email Response Time:	5479 minutes
Email Response Stars:	1
Email Response Time Stars:	0
Email Support Stars:	1
Email Support Rank:	89

Average time to get a response from PlayOJO Casino:

5479 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-17-2023 05:40:24

PlayOJO UK Online Casino Response: Please note that we were unable to find any accounts with the details provided. Could you please contact with us through your PlayOJO email? Alternatively, please connect with us via live chat for a quick response.

Time Received: 03-19-2023 03:50:23



Response Time: 2770 minutes

Email Test #2

Unfortunately, PlayOJO UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #3

Unfortunately, PlayOJO UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-20-2023 10:47:32

PlayOJO UK Online Casino Response: My name is Mohamed and I'm part of OJO's support crew, I'm checking in regarding your email about live chat. To ensure account integrity and any misunderstandings, we need you to ping us from the email address registered with your PlayOJO account.

Time Received: 03-26-2023 03:16:30

Response Time: 8189 minutes

Email Test #5

Unfortunately, PlayOJO UK Online Casino did not respond to our first question. We will update when we have a chance to retest.