

# Skol Casino UK Online Casino Email Support Test

How fast and reliable is email support from [Skol Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Skol Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Skol Casino UK Online Casino](#) respond to our emails?
2. How fast did [Skol Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Skol Casino UK Online Casino](#). Once we have these averages for [Skol Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Skol Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

## Skol Casino UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	176 minutes
Email Response Stars:	2
Email Response Time Stars:	2.5
Email Support Stars:	4.5
Email Support Rank:	53

### Average time to get a response from Skol Casino Casino:

176 minutes

### Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-21-2023 05:08:16

Skol Casino UK Online Casino Response: Thank you for reaching out to Skol Casino. You should be able to register an account on the following page: <https://www.skolcasino.com/register>

Time Received: 03-21-2023 11:05:11

Response Time: 357 minutes

**Email Test #2**

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-19-2023 06:43:10

Skol Casino UK Online Casino Response: Thank you for reaching out to Skol Casino. \*\*Kindly note you can view and read all about our Welcome Offer here:\*\*  
\*\*<https://www.skolcasino.com/promotions?promo=welcome-offer>\*\*

Time Received: 03-19-2023 08:50:20

Response Time: 127 minutes

**Email Test #3**

Question: How long do withdrawals take?

Time Sent: 03-18-2023 08:38:03

Skol Casino UK Online Casino Response: Thank you for reaching out to Skol Casino. When a withdrawal has been requested it will remain in a pending period of 48 hours this period may be slightly longer should this be your first withdrawal as we do alternative checks on the account. Should the withdrawal be approved it can take between 7 - 10 business days for Card/Bank transfer requests to reflect. If after 10 Business days your funds have still not reflected we will contact our Finance Team and request for feedback.

Time Received: 03-18-2023 13:48:23

Response Time: 310 minutes

**Email Test #4**

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-21-2023 10:30:42

Skol Casino UK Online Casino Response: Thank you for contacting casino support. Our Live Chat facility is available on our casino website 24/7 where our dedicated Customer Support Hosts will assist you with your query.

Time Received: 03-21-2023 11:41:17

Response Time: 71 minutes

**Email Test #5**

Question: What is the customer support phone number and when is it available?

Time Sent: 03-24-2023 06:16:12

Skol Casino UK Online Casino Response: Thank you for reaching out to Skol Casino Support. We would love to assist with regards to your query Please do kindly confirm the following details: -Your Full Name -Date of Birth -Your Contact Number -Full Physical Address (Including postal code) -Email Address used to register the account Please do reach out to us via our Live Support Facilities, so as best to assist you.

Time Received: 03-24-2023 06:31:15

Response Time: 15 minutes

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