

# Slot Boss UK Online Casino Email Support Test

How fast and reliable is email support from [Slot Boss UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Slot Boss UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Slot Boss UK Online Casino](#) respond to our emails?
2. How fast did [Slot Boss UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Slot Boss UK Online Casino](#). Once we have these averages for [Slot Boss UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Slot Boss UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

## Slot Boss UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	2845 minutes
Email Response Stars:	2
Email Response Time Stars:	1
Email Support Stars:	3
Email Support Rank:	83

### Average time to get a response from Slot Boss Casino:

2845 minutes

### Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-22-2023 05:21:50

Slot Boss UK Online Casino Response: Thank you for contacting Slot Boss customer service, and for showing interest in joining our Casino. I trust this email finds you well. In order to sign up with us, you have to press the "Join" tab on the right side of our site. Here you will need to fill out all information and personal details correctly.

You also have the option to choose to receive exclusive bonuses and promotional offers, and you also have to read, understand and agree to the **\*\*Privacy Policy\*\*** and the **\*\*Terms and Conditions\*\***. Once you have done this, you will also get to choose a welcome offer! If you want to learn more about our welcome offers, please click **\*\*\*\*Here\*\*\*\*** for more information!

Time Received: 03-23-2023 10:51:45

Response Time: 1770 minutes

### Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-18-2023 06:33:11

Slot Boss UK Online  
Casino Response:

Thank you for contacting our Slot Boss customer support. I hope you are well! **\*\*Here\*\*** you can find all our deposit bonuses we currently offer! If there is anything else you need, we are available 24/7 through chat and through email at any time. Don't forget, you can also check out our new and improved Help Center to see if you can find the answer you're looking for!

Time Received: 03-21-2023 07:31:46

Response Time: 4379 minutes **A SWEDISH INITIATIVE**

### Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-17-2023 08:26:23

Slot Boss UK Online  
Casino Response:

Thank you for contacting Slot Boss customer support, and I hope you're doing well. At Slot Boss, we want you to receive your winnings as soon as possible! From the time when your withdrawal has been sent, depending on the payment method, it can take up to 5 working days until you receive your funds. After you request your withdrawal, the amount will still be visible on the withdrawal page until it has been sent from us. This time frame can vary and depend on internal procedures or if your account is already verified. You can find the above information, [here](#).

Time Received: 03-20-2023 11:21:06

Response Time:

4495 minutes

**Email Test #4**

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-20-2023 10:47:30

Slot Boss UK Online Casino Response: Yes SlotBoss does have a LiveChat. which operates 24/7. In the meantime should you have any further questions or queries then please do not hesitate to contact us and we will be more than happy to help.

Time Received: 03-21-2023 09:25:32

Response Time: 1358 minutes

**Email Test #5**

Question: What is the customer support phone number and when is it available?

Time Sent: 03-26-2023 18:38:04

Slot Boss UK Online Casino Response: We do not offer phone support, but please since from your message it is not clear to us the problem you are experiencing, we kindly ask you to provide more information so that we can best assist you.

Time Received: 03-28-2023 07:42:26

Response Time: 2224 minutes