spin&win

Spin and Win UK Online Casino Email Support Test

How fast and reliable is email support from Spin and Win UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested <u>Spin and Win UK Online Casino</u>'s email support by sending different questions on various times of the day across weeks to determine:

- 1. How frequently did Spin and Win UK Online Casino respond to our emails?
- 2. How fast did Spin and Win UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for <u>Spin and Win UK Online Casino</u>. Once we have these averages for <u>Spin and Win UK Online Casino</u>, we compare those with other UK online casinos to determine how good or bad <u>Spin and Win UK Online Casino</u>'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Spin and Win UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	
Average Email Response Time:	2 minutes
Email Response Stars:	A ² SWEDISH INITIATIVE
Email Response Time Stars:	3 3 WEDISH INTITATIVE
Email Support Stars:	5
Email Support Rank:	7

Average time to get a response from Spin and Win Casino:

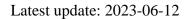
2 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-13-2023 00:10:04
Spin and Win UK Online Casino Response:	We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get



support from us. You can submit your query or chat with one of our friendly advisers online.
03-13-2023 00:12:03
2 minutes
What's your first deposit bonus and what are the requirements?
03-27-2023 06:27:46
We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.
03-27-2023 06:28:59
¹ minutes CIT.COM
How long do withdrawals take?
03-22-2023 08:50:59
We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.
03-22-2023 08:52:17
1 minutes
Do you have live chat support and if so, what is its hours?
03-24-2023 10:37:41





Spin and Win UK Online Casino Response:	We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.
Time Received:	03-24-2023 10:39:37
Response Time:	2 minutes
Email Test #5	
Question:	What is the customer support phone number and when is it available?
Time Sent:	03-27-2023 05:56:49
Spin and Win UK Online Casino Response:	We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.

Response Time:

Time Received:

03-27-2023 05:58:49

2 minutes

A SWEDISH INITIATIVE