

Spin Rider UK Online Casino Email Support Test

How fast and reliable is email support from [Spin Rider UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Spin Rider UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Spin Rider UK Online Casino](#) respond to our emails?
2. How fast did [Spin Rider UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Spin Rider UK Online Casino](#). Once we have these averages for [Spin Rider UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Spin Rider UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Spin Rider UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	54 minutes
Email Response Stars:	2
Email Response Time Stars:	3
Email Support Stars:	5
Email Support Rank:	30

Average time to get a response from Spin Rider Casino:

54 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-15-2023 05:13:49

Spin Rider UK Online Casino Response: Kindly contact us via live chat for us to best assist you please. Should you have any further queries, please do not hesitate to reach out to us via Email or our Live Chat Facility. For your convenience, we are available 24/7.

Time Received: 03-15-2023 05:52:50

Response Time: 39 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-25-2023 06:35:04

Spin Rider UK Online Casino Response: Thank you for reaching out to Spin Rider. Kindly note an account with spin rider Casino was unable to be located using the details provided. Please be so kind to confirm the following: 1. Email address linked to the account 2. Username

Time Received: 03-25-2023 07:03:30

Response Time: 28 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-24-2023 08:52:10

Spin Rider UK Online Casino Response: Thank you for reaching out to Spin Rider. All withdrawals at our casino will remain pending for approximately 48 hours. Upon approval, your withdrawal will be released to your choice of wallet which in most cases reflects immediately but can take up to 24 hours. Should you withdraw to your bank account or (credit card), withdrawals typically reflect within the first 2 business days, but can take up to 5 business days to reflect depending on your bank's processing facilities.

Time Received: 03-24-2023 09:42:23

Response Time: 50 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-22-2023 10:42:18

Spin Rider UK Online Casino Response: Our Live Chat facility is available on our casino website 24/7 where our dedicated Customer Support Hosts will assist you with your query.

Time Received: 03-22-2023 12:08:57

Response Time: 87 minutes

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-25-2023 06:12:59

Spin Rider UK Online Casino Response: Thank you for reaching out to Spin Rider. Kindly note an account with spin rider Casino was unable to be located using the details provided. Please be so kind to confirm the following: 1. Email address linked to the account 2. Username

Time Received: 03-25-2023 07:16:18

Response Time: 63 minutes

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