

Swift Casino UK Online Casino Email Support Test

How fast and reliable is email support from [Swift Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Swift Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Swift Casino UK Online Casino](#) respond to our emails?
2. How fast did [Swift Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Swift Casino UK Online Casino](#). Once we have these averages for [Swift Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Swift Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Swift Casino UK Online Casino Email Support Test Results

Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	3855 minutes
Email Response Stars:	1.5
Email Response Time Stars:	0.5
Email Support Stars:	2
Email Support Rank:	88

Average time to get a response from Swift Casino Casino:

3855 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-22-2023 05:21:51
Swift Casino UK Online Casino Response:	Please note that we were unable to find any accounts with the details provided. Could you please contact with us through your SwiftCasino email?
Time Received:	03-26-2023 01:01:35

Response Time: 5500 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-18-2023 06:33:13

Swift Casino UK Online Casino Response: After searching our archives, I have not been able to find a SwiftCasino account linked to the email from which you are contacting us. In order for us to help you, we need you to log in to your account and contact us from there, so we can give you the help you deserve.

Time Received: 03-19-2023 03:58:47

Response Time: 1286 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-15-2023 08:33:17

Swift Casino UK Online Casino Response: I have searched for an account using the email address you contacted us from and have been unable to find one. Please can you contact us back directly from the registered email address on your account for security reasons and we will be happy to assist you further. Thanks for your cooperation and if we can help with anything else, be sure to ask.

Time Received: 03-21-2023 08:25:20

Response Time: 8632 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-25-2023 10:51:14

Swift Casino UK Online Casino Response: Our chat system works sort of like Messenger or WhatsApp. We process all inquiries as soon as possible.

Time Received: 03-25-2023 10:55:45

Response Time: 5 minutes

Email Test #5

Unfortunately, Swift Casino UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

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