

Temple Nile UK Online Casino Email Support Test

How fast and reliable is email support from [Temple Nile UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Temple Nile UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Temple Nile UK Online Casino](#) respond to our emails?
2. How fast did [Temple Nile UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Temple Nile UK Online Casino](#). Once we have these averages for [Temple Nile UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Temple Nile UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Temple Nile UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	338 minutes
Email Response Stars:	2
Email Response Time Stars:	2
Email Support Stars:	4
Email Support Rank:	63

Average time to get a response from Temple Nile Casino:

338 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-24-2023 05:35:11

Temple Nile UK Online Casino Response: Thank you for reaching out to Temple Nile. We would gladly assist in the best way we can. We kindly ask that you please visit us on Live chat as this will enable us to best assist you. Should there be anything else you require assistance please do not hesitate to reach out to our customer support

team. For your convenience, we are available 24/7.

Time Received: 03-24-2023 11:15:16

Response Time: 340 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-16-2023 07:04:39

Temple Nile UK Online Casino Response: We do have a welcome offer it is region specific. You would need to go to the home page and the details would reflect at the bottom.
<https://www.templenile.com/en-mt/>

Time Received: 03-17-2023 01:20:37

Response Time: 1096 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-20-2023 08:42:35

Temple Nile UK Online Casino Response: We would love to assist with regards to your withdrawal query. Please do kindly confirm the following details: -Your Full Name -Date of Birth -Your Contact Number -Full Physical Address (Including postal code) -Email Address used to register the account

Time Received: 03-20-2023 09:21:58

Response Time: 39 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-23-2023 10:44:07

Temple Nile UK Online Casino Response: Thank you for reaching out to Temple Nile. That is correct, we have live chat. You can simply

Time Received: 03-23-2023 14:13:19

Response Time: 209 minutes

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-20-2023 06:10:54

Temple Nile UK Online Casino Response: Thank you for reaching out to Temple Nile. Kindly note, we offer support via Email or our Live Chat Facility. For your convenience, we are available 24/7.

Time Received: 03-20-2023 06:17:27

Response Time: 7 minutes

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