

Two Fat Ladies UK Online Casino Email Support Test

How fast and reliable is email support from [Two Fat Ladies UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Two Fat Ladies UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Two Fat Ladies UK Online Casino](#) respond to our emails?
2. How fast did [Two Fat Ladies UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Two Fat Ladies UK Online Casino](#). Once we have these averages for [Two Fat Ladies UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Two Fat Ladies UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Two Fat Ladies UK Online Casino Email Support Test Results

Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	2951 minutes
Email Response Stars:	1.5
Email Response Time Stars:	0.5
Email Support Stars:	2
Email Support Rank:	84

Average time to get a response from Two Fat Ladies Casino:

2951 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-15-2023 05:13:46

Two Fat Ladies UK
Online Casino Response: Please be advised to be able to register on Two Fat Ladies site, you need to click on Join now and fill in your personal details.

Time Received: 03-17-2023 07:52:57

Response Time: 3039 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-25-2023 06:35:06

Two Fat Ladies UK

Online Casino Response: I am unable to locate an account with the email address you are writing from. Please write to us again from your registered email address, or confirm the following details as registered with Globalcom : 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username.

Time Received: 03-27-2023 17:25:12

Response Time: 3530 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-25-2023 08:36:10

Two Fat Ladies UK

Online Casino Response: Thank you for contacting Globalcom . Unfortunately, I was unable to locate an account with the details you have submitted. In order to locate the account, please confirm the following details as registered with Globalcom : 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username.

Time Received: 03-26-2023 12:49:10

Response Time: 1693 minutes

Email Test #4

Unfortunately, Two Fat Ladies UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-25-2023 06:13:01

Two Fat Ladies UK

Online Casino Response: I am unable to locate an account with the email address you are writing from. Please write to us again from your registered email address, or confirm the following details as registered with Globalcom : 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username.

Time Received: 03-27-2023 17:15:12

Response Time: 3542 minutes

Great.com

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