



Unibet UK Online Casino Email Support Test

How fast and reliable is email support from Unibet UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested Unibet UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

- 1. How frequently did Unibet UK Online Casino respond to our emails?
- 2. How fast did Unibet UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for Unibet UK Online Casino. Once we have these averages for Unibet UK Online Casino, we compare those with other UK online casinos to determine how good or bad Unibet UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

Unibet UK Online Casino Email Support Test Results

5 **Total Responses:**

Average Email Response Rate: 100%

Average Email Response Time: 94 minutes

Email Response Stars:

SWEDISH INITIATIVE **Email Response Time Stars:**

5 **Email Support Stars:**

39 **Email Support Rank:**

Average time to get a response from Unibet Casino:

94 minutes

Email Test #1

Response:

Question: How do I sign-up with your online casino?

Time Sent: 03-17-2023 05:40:26

Unibet UK Online Casino

Thank you for your recent email. Please click on the

link and register yourself on our website. https://www.unibet.co.uk/casino - Here is the link for

the online casino on Unibet.

Time Received: 03-17-2023 06:36:03



Latest update: 2023-06-12

Response Time: 56 minutes

Email Test #2

Question: What's your first deposit bonus and what are the

requirements?

Time Sent: 03-23-2023 06:22:40

Response:

Unibet UK Online Casino I can confirm that the welcome bonus for Unibet can

be, Casino, Sports or Horse racing. Please see the promotion in the following link:

https://www.unibet.co.uk/

https://www.unibet.co.uk/registration

03-23-2023 06:41:59 Time Received:

Response Time: 19 minutes

Email Test #3

Question: How long do withdrawals take?

03-27-2023 08:27:48 Time Sent:

Unibet UK Online Casino

Response:

Once requested withdrawals can be paid between a few minutes and 1 banking day This is the normal

procedure on a fully verified account

03-27-2023 14:54:45 W E D I S H I N I T I A T I V E Time Received:

Response Time: 387 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its

hours?

Time Sent: 03-23-2023 10:44:10

Response:

Unibet UK Online Casino We have live chat on Unibet, you can contact us

24-7 there.

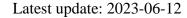
Time Received: 03-23-2023 10:48:40

Response Time: 5 minutes

Email Test #5

What is the customer support phone number and Question:

when is it available?





Time Sent: 03-21-2023 05:54:51

Unibet UK Online Casino Our phone number is 0800329393 and you can call us from 7am until 11pm.

Time Received: 03-21-2023 06:00:47

Response Time: 6 minutes

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