

Unibet UK Online Casino Email Support Test

How fast and reliable is email support from [Unibet UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Unibet UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Unibet UK Online Casino](#) respond to our emails?
2. How fast did [Unibet UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Unibet UK Online Casino](#). Once we have these averages for [Unibet UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Unibet UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Unibet UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	94 minutes
Email Response Stars:	2
Email Response Time Stars:	3
Email Support Stars:	5
Email Support Rank:	39

Average time to get a response from Unibet Casino:

94 minutes

Email Test #1

Question: How do I sign-up with your online casino?

Time Sent: 03-17-2023 05:40:26

Unibet UK Online Casino Response: Thank you for your recent email. Please click on the link and register yourself on our website. <https://www.unibet.co.uk/casino> - Here is the link for the online casino on Unibet.

Time Received: 03-17-2023 06:36:03

Response Time: 56 minutes

Email Test #2

Question: What's your first deposit bonus and what are the requirements?

Time Sent: 03-23-2023 06:22:40

Unibet UK Online Casino Response: I can confirm that the welcome bonus for Unibet can be, Casino, Sports or Horse racing. Please see the promotion in the following link:
<https://www.unibet.co.uk/>
<https://www.unibet.co.uk/registration>

Time Received: 03-23-2023 06:41:59

Response Time: 19 minutes

Email Test #3

Question: How long do withdrawals take?

Time Sent: 03-27-2023 08:27:48

Unibet UK Online Casino Response: Once requested withdrawals can be paid between a few minutes and 1 banking day This is the normal procedure on a fully verified account

Time Received: 03-27-2023 14:54:45

Response Time: 387 minutes

Email Test #4

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-23-2023 10:44:10

Unibet UK Online Casino Response: We have live chat on Unibet, you can contact us 24-7 there.

Time Received: 03-23-2023 10:48:40

Response Time: 5 minutes

Email Test #5

Question: What is the customer support phone number and when is it available?

Time Sent: 03-21-2023 05:54:51

Unibet UK Online Casino Response: Our phone number is 0800329393 and you can call us from 7am until 11pm.

Time Received: 03-21-2023 06:00:47

Response Time: 6 minutes

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