

VegasParadise UK Online Casino Email Support Test

How fast and reliable is email support from <u>VegasParadise UK Online Casino</u>?

That's what we hoped to answer in our UK online casino email support test.

We tested <u>VegasParadise UK Online Casino</u>'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did <u>VegasParadise UK Online Casino</u> respond to our emails?

2. How fast did VegasParadise UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for <u>VegasParadise UK Online Casino</u>. Once we have these averages for <u>VegasParadise UK Online Casino</u>, we compare those with other UK online casinos to determine how good or bad <u>VegasParadise UK Online Casino</u>'s email support is in the United Kingdom.

These tests were conducted by Great.com.

VegasParadise UK Online Casino Email Support Test Results

| Total Responses: | |
|------------------------------|-----------------------|
| Average Email Response Rate: | 20% |
| Average Email Response Time: | 20 minutes |
| Email Response Stars: | A SWEDISH INITIATIVE |
| Email Response Time Stars: | 3 3 WEDISH INTITATIVE |
| Email Support Stars: | 4 |
| Email Support Rank: | 16 |

Average time to get a response from VegasParadise Casino:

20 minutes

Email Test #1

Unfortunately, VegasParadise UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #2

Question:

What's your first deposit bonus and what are the requirements?



| Time Sent: | 03-20-2023 06:24:42 |
|----------------|---|
| | Please have a look at our varied and interesting collections of offers, click on the Promotion icon and you will find something special to boost your gameplay! Please contact us if you have any further inquiries. We are available 24/7! |
| Time Received: | 03-20-2023 06:44:52 |
| Response Time: | 20 minutes |

Email Test #3

Unfortunately, VegasParadise UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #4

Unfortunately, VegasParadise UK Online Casino did not respond to our first question. We will update when we have a chance to retest.

Email Test #5

A SWEDISH INITIATIVE

Unfortunately, VegasParadise UK Online Casino did not respond to our first question. We will update when we have a chance to retest.